



Eric and Carol Solomon
Milestone Video
50 Gerard Ave.
Suite 120-B
Huntington, NY 11743

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Dear Eric and Carol,

I wanted to write you both to thank you for the exceptional job you and your team have done in creating the *Couple CARE for Parents of Newborns* DVD.

When we first approached your company to help us produce a video to supplement our parenting and relationship education program, we had in mind a standard, scripted piece with actors and “talking heads” providing the content. We were extremely skeptical when you suggested that we instead try to create a structured but unscripted, documentary-style video. We wondered how that type of production would convey the information and demonstrate the skills that comprise *Couple CARE for Parents*. Your confidence in and commitment to the documentary approach convinced us to take a chance.

You took on the challenge of interviewing our clients (lower-income, unmarried couples with infants) with sensitivity and respect and you captured their parenting and relationship experiences authentically and sincerely. At first, we were concerned that our clients would not feel comfortable sharing the personal stories that would be a crucial part of the video but, with your support and encouragement, they opened up. And let’s not forget the babies! You handled the crying, diaper changes, and feedings that endlessly interrupted shooting with understanding and humor. I can say with confidence that each of us involved with this project found you and your staff members easy and enjoyable to work with.

I was also impressed with your commitment to thoughtfully and accurately representing the content of our program. Teaching psychologically-oriented information and skills through video is not easy to do but your attention to the details and subtleties of the *Couple CARE for Parents* curriculum helped us accomplish just that. The end product is a video that is engaging, informative, at times touching and funny, and most significantly, real.

My colleagues and I would not hesitate to work with your company again and would happily recommend your services to other programs. Thank you for helping us to create a video that will help many families into the future.

Warm regards,

Rebecca Bonanno, LMSW
Project Coordinator, *Couple CARE for Parents of Newborns*